

# AIG Cyber Loss Control Services

Tier II: CyberEdge® Premium of R18,000 - R119,999

Despite a company's best efforts to protect itself from a cyber attack through its own IT department, it may not be enough in today's rapidly changing cyber environment. As part of AIG's Cyber Resiliency Program, insureds with annual CyberEdge policy premiums of R18,000 - R119,999 receive a wide range of tools and services valued at up to R160,000 to help proactively prevent a cyber incident.

## Employee Cybersecurity eLearning and Phishing Simulations

Timely and measurable managed employee training and compliance courses available in more than 30 languages for up to 50 employees, tailored to employee roles to reinforce clients' security policies. [Learn more](#)

## Security Ratings

Clients can see how their internet security posture and network score from an "outside looking in" perspective, with easy-to-understand scoring systems. [Learn more](#)

## Darknet Credential Exposure

Identify domain-level cyber risks from enterprise data that is exposed on the darknet, with reports customized to the client's specific domain. [Learn more](#)

## Ransomware Risk Assessment

A tailored ransomware risk assessment based on the latest threat intelligence categorizes and scores key controls the client has in place that may help prevent a ransomware event. [Learn more](#)

## Identity Risk Assessment

An identity risk assessment of the client's active directory infrastructure to help identify risks and exposures, with consultation by a technician to help interpret the findings and answer questions. [Learn more](#)

## CyberMatics®

AIG's patented technology service helps clients verify their organisation's cyber risk posture, prioritize implementation of risk-reducing controls, and make better investment decisions in their cybersecurity program – with the added benefit of more tailored policy terms and conditions. [Learn more](#)

## Tailored Incident Response Plan

A business incident response plan template tailored to a company's size to help ensure the client can respond appropriately, quickly, and efficiently to a cyber incident. [Learn more](#)

## Cybersecurity Information Portal

24/7 online access to current cybersecurity information including best practices checklists, claims data, and a breach calculator. [Learn more](#)

## AIG Claims Process Orientation

A one-on-one review of critical response and reporting steps a client should take in the event of a cyber incident. [Learn more](#)

## Cyber Claims Hotline

Once a call is made to the 24/7 hotline, the CyberEdge Claims Team coordinates with the client to implement their response plan, engage any necessary vendors to identify immediate threats, and start the restoration and recovery processes.

## AIG Cyber Loss Control Onboarding

A 30 minute, one-on-one call with an AIG Cyber Risk Advisor to learn more about the complimentary Cyber Resiliency Program services available.

## AIG Cyber Risk Consultation

One-on-one session with an AIG Cyber Risk Advisor to address clients' questions, such as their risk posture, cyber maturity report findings, or the preventative services included with their CyberEdge® policy. [Learn more](#)

## Cygnvs

Online platform enabling out-of-band communication, document repository and storage of key internal and external contacts. Click to [schedule a demo](#) or [register](#) for the platform.

Get started today. Contact AIG's Cyber Risk Advisory team at [cyberlosscontrol@aig.com](mailto:cyberlosscontrol@aig.com).

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