

AIG Cyber Loss Control Services

Tier III: CyberEdge® Premium of R 120 000 or Greater

Despite a company's best efforts to protect itself from a cyber attack through its own IT department, it may not be enough in today's rapidly changing cyber environment. With AIG's Cyber Resiliency Program, insureds with annual CyberEdge policy premiums of R120 000 or greater receive a wide range of tools and services valued at up to R500,000 to help proactively prevent a cyber incident.

Employee Cybersecurity eLearning and Phishing Simulations

Timely and measurable managed training and compliance service for up to 10,000 employees, available in more than 30 languages and tailored to employee roles to reinforce clients' cybersecurity best practices. [Learn more](#)

Blacklist IP Blocking and Domain Protection

Enables companies to control their organisation's exposure to criminal activity by leveraging vast threat intelligence repositories, precision geo-blocking, and blacklist automation to reduce risk.

[Learn more](#)

Infrastructure Vulnerability Scan

Up to 250 of a client's selected IP addresses examined by experts to identify vulnerabilities that are open to potential exploits by cyber criminals, with a follow up scan 90 days later. [Learn more](#)

Security Ratings

Clients can see how their internet security posture and network score from an "outside looking in" perspective, with easy-to-understand scoring systems.

[Learn more](#)

Darknet Credential Exposure

Identify domain-level cyber risks from enterprise data that is exposed on the darknet, with reports customized to the client's specific domain. [Learn more](#)

Ransomware Risk Assessment

A tailored ransomware risk assessment based on the latest threat intelligence categorizes and scores key controls the client has in place that may help prevent a ransomware event. [Learn more](#)

Identity Risk Assessment

An identity risk assessment of the client's active directory infrastructure to help identify risk and exposures, with consultation by a technician to help interpret the findings and answer questions. [Learn more](#)

CyberMatics®

AIG's patented technology service helps clients verify their organisation's cyber risk posture, prioritize implementation of risk-reducing controls, and make better investment decisions in their cybersecurity program – with the added benefit of more tailored policy terms and conditions. [Learn more](#)

Tailored Incident Response Plan

A business incident response plan template tailored for large organisations to help ensure clients can respond appropriately, quickly, and efficiently to a cyber incident. [Learn more](#)

Cybersecurity Information Portal

24/7 online access to current cybersecurity information, including best practices checklists, claims data, and a breach calculator. [Learn more](#)

AIG Claims Process Orientation

A one-on-one review of critical response and reporting steps a client should take in the event of a cyber incident. [Learn more](#)

Cyber Claims Hotline

Once a call is made to the 24/7 hotline, the CyberEdge Claims Team coordinates with the client to implement their response plan, engage any necessary vendors to identify immediate threats, and start the restoration and recovery processes.

AIG Cyber Loss Control Onboarding

A 30 minute, one-on-one call with an AIG Cyber Risk Advisor to learn more about the complimentary Cyber Resiliency Program services available.

AIG Cyber Risk Consultation

One-on-one session with an AIG Cyber Risk Advisor to address clients' questions, such as their risk posture, cyber maturity report findings, or the preventative services included with their CyberEdge® policy. [Learn more](#)

Cygnvs

Online platform enabling out-of-band communication, document repository and storage of key internal and external contacts. Click to [schedule a demo](#) or [register](#) for the platform.

Privacy Risk Assessment

One-time privacy risk analysis to uncover potential privacy risks that could lead to lawsuits, breaches or compliance issues. [Learn more](#)

Additional Benefits, Tools and Services

In addition to the services included with eligible policies, all AIG Cyber clients have access to the following services at a preferred rate, some of which are available for a free demo. These services have been specifically selected based on our decades of experience and how well they can help strengthen the cybersecurity maturity of an organisation.



Preferred Vendor Partner Services

We have partnered with experts in cybersecurity to bring clients additional options to add to their line of defense.

Available services include:

BitSight Security Ratings, powered by BitSight Technologies, lets clients measure and monitor their own network and those of their third-party vendors. [Learn more](#)

Endpoint Detection and Response (EDR), powered by CrowdStrike's Falcon Insight, delivers continuous, comprehensive endpoint visibility and automatically detects and intelligently prioritizes malicious activity to ensure nothing is missed and potential breaches are stopped. [Learn more](#)

CyberArk DNA, powered by CyberArk, uncovers privileged accounts, credentials, and secrets on-premises and in the cloud. CyberArk DNA can help clients prioritize the highest risk accounts that require attention first. [Learn more](#)

Enterprise Protection, powered by SpyCloud, enables businesses to act on exposed workforce authentication data before criminals can use it to perpetrate cyberattacks. [Learn more](#)

Breach & Attack Simulation, powered by SafeBreach, enables clients to assess the efficacy of their security ecosystem by safely executing breach scenarios to determine where security is working as expected and where attacks can break through. [Learn more](#)

Unified Identity Protection Platform, powered by Silverfort, enforces adaptive MFA protection on users' access to any on-prem and cloud resource and automated monitoring of service accounts. [Learn more](#)

Get started today. Contact AIG's Cyber Risk Advisory team at cyberlosscontrol@aig.com.

AIG South Africa Limited is registered in South Africa: registration number 1962/003192/06. Registered address: Sandown Mews, 88 Stella Road, Sandown Johannesburg 2196. AIG South Africa Limited is licensed to conduct non-life insurance business by the Prudential Authority and regulated by the Financial Sector Conduct Authority (FSP number 15805).

The policyholder is under no obligation to utilize any of the services that AIG makes available. AIG may modify (by adding, removing, or replacing a tool or service) or discontinue the availability of the services at any time. AIG may partner with third party vendors to provide any or all services. In some instances, AIG may have an ownership interest in certain third party vendors. AIG does not endorse, and assumes no liability arising out of, the services provided by any third party vendor. No warranty, guarantee, or representation, either expressed or implied, is made as to the correctness or sufficiency of any such service. It is at the sole and absolute discretion of the policyholder whether or not to utilize the available services, including any such services provided by any third party vendor. If the policyholder elects to utilize such services, the policyholder shall enter into a vendor relationship directly with the third party vendor. The policyholder may be entitled to a free demo and/or may be charged a fee by the third party vendor for such services. Any discount provided by the third party vendor may only be available while the policyholder has an in-force cyber policy with AIG. The policyholder shall be responsible for any such payments to the third party vendor and may be required to enter into a service agreement directly with the vendor.

